

# SCENIX WARRANTY

LARSON® warrants the Scenix™ frame to be free from defects in manufacturing, materials, paint adhesion, or workmanship, under normal use, for a period of ten years from the date of original retail purchase.

RETRACTABLE SCREEN: LARSON® warrants the retractable screen to be free from defects in manufacturing, materials, under normal use, and workmanship for a period of five years from the date of original retail purchase.

COMPONENTS: LARSON® warrants the components, including glass sash, to be free from defects in manufacturing, materials, under normal use, and workmanship for a period of one year from the date of original retail purchase. Upon written proof of purchase LARSON will provide a replacement component.

## Warranty Limitations:

- Warranty only applies to original homeowners of owner-occupied residential properties and covers manufacturer's defects.
- Modification of product will void warranty.
- Damage or breakage of the screen/glass sash is not covered under warranty.
- Acts of nature including wind damage and flooding are not covered under warranty.
- Damages resulting from improper installation or misuse are not covered under warranty.
- Labor cost and reinstallation fees are not covered under warranty.
- Certain coastal applications, chemicals or airborne pollutants such as salt or acid rain are not covered under warranty.
- Remedy is limited to the repair and replacement of the defective product.

## GENERAL CARE & MAINTENANCE

GLASS	Wash using household glass cleaner or a warm water/mild detergent mixture and a soft cloth or paper towel. A solution of four parts water/one part vinegar may also be used.
FRAME	For general cleaning use the following: <ul style="list-style-type: none"><li>• Liquid soap and water solution</li><li>• Formula 409®, Windex®, Fantastik®, Simple Green® or similar product</li></ul> Always follow manufacturer's directions. Using a soft, clean cloth, apply the cleaner and clean only a small portion of the surface. After cleaning, rinse the surface completely. Never use acetone or products containing esters, ethers, ketones, aromatic and chlorinated hydrocarbons.

## TROUBLESHOOTING GUIDE

Sashes do not operate	Ensure the shipping clips have been removed.
	Release the sash lock on the left hand side of the panel.
Sashes do not operate smoothly	Ensure the unit is level and plumb in the opening.
Screen does not retract	Pull down on the screen a few inches and then release to reset the tension
Screen comes out of the track	To reset the screen, close the sashes completely. Slowly open the sashes allowing the screen to reset in the track.

## Questions?

Call the Homeowner Helpline: 1-800-352-3360

[www.LARSONdoors.com](http://www.LARSONdoors.com)